

## Subprocessors (Service Providers who handle data)

Honor Education ("Honor," "we," "us") uses the third-party subprocessors listed below to help us provide the Honor platform and related services. A "subprocessor" is a third party engaged by Honor that may process personal data on our behalf, consistent with our Data Processing Agreement and this Privacy Policy.

We review each subprocessor's security and privacy practices before onboarding them and require them to protect personal data consistent with our contractual obligations. If we add a new subprocessor or replace an existing one, we will update this page. Customers with a signed Data Processing Agreement may be entitled to advance notice of material changes as set out in that agreement.

| <b>Name and address of Sub-Processor</b>                            | <b>Types of personal data and services description</b>                                                                                                                                        | <b>Country of processing</b>                          | <b>Website</b> |
|---------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------|----------------|
| Amazon Web Services, Inc. — 410 Terry Ave N, Seattle, WA 98109, USA | Cloud hosting/infrastructure for all products; receives all participant data stored on the platform (account data, learning/coaching activity, uploaded content)                              | USA (default); EU available and configurable via SCCs | aws.amazon.com |
| Anthropic, PBC — San Francisco, CA, USA                             | LLM processing for RAG concept extraction, Honor Coach/CultureCoach, Honor Simulator, and Calibrate coaching; receives prompt/conversation content, transiently, no training on customer data | USA                                                   | anthropic.com  |

| <b>Name and address of Sub-Processor</b>                        | <b>Types of personal data and services description</b>                                                                             | <b>Country of processing</b>              | <b>Website</b> |
|-----------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------|----------------|
| Landing AI, Inc. — San Jose/Palo Alto, CA, USA area             | Document extraction (RAG pipeline Stage 1); receives document content under Zero Data Retention                                    | USA                                       | landing.ai     |
| OpenAI, Inc. — San Francisco, CA, USA                           | Optional content moderation; Whisper speech-to-text for Calibrate voice sessions (opt-in), audio discarded after transcription     | USA                                       | openai.com     |
| Datadog, Inc. — 620 8th Avenue, New York, NY 10018, USA         | Observability/monitoring (mainly Calibrate); receives metadata only (latency, token counts, error rates) — no conversation content | USA                                       | datadoghq.com  |
| Peaberry Software, Inc. (d/b/a Customer.io) — Portland, OR, USA | Notification email delivery (rolling out in phases); receives participant name and email address only                              | USA (default); EU available if configured | customer.io    |

*Last updated: [August 18, 2026]*